

# Healthcare services for children and young people are changing



Services are changing so we can continue to provide children and young people with safe, high quality care that meets medical standards expected in the NHS. The changes take place from Monday 20th October 2014 in Pembrokeshire and Carmarthenshire, with hospital services in Ceredigion remaining the same.

It is important you read this document if you are a young person or responsible for children under 18-years-old – whether you are a parent, grandparent, guardian or care provider – particularly if you are living in or visiting Pembrokeshire.

For all the latest information, updates and more,  
please visit our website:

**[www.hywelddahb.wales.nhs.uk/yourfutureservices](http://www.hywelddahb.wales.nhs.uk/yourfutureservices)**



**Alternative formats and large print are  
available on request: 0300 0200 159**



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**Gwasanaethau Eich Dyfodol**  
Your Future Services

Most services for unwell children in Pembrokeshire will continue to be provided in Pembrokeshire.

In our 12 hour a day (10am-10pm), seven day a week, **Paediatric Assessment Unit (PAU)** in the current children's ward at Withybush Hospital, Haverfordwest, there will be:

- ✓ care from paediatric consultants, doctors, children's nurses and other health care professionals
- ✓ beds for assessment, day treatments and investigations

Many children can be treated in this way and do not need an overnight stay. This can include children with:

- ✓ sudden onset of pain
- ✓ sickness
- ✓ temperatures
- ✓ infections

Or who require:

- ✓ dressings
- ✓ blood tests
- ✓ x-rays
- ✓ scans

We cannot provide **paediatric inpatient or overnight** care at Withybush Hospital. Children who require this will be transferred to the **24 hour paediatric inpatient service** at Glangwili Hospital, Carmarthen. Parents/carers can remain with their children both day and night as they do now.

For very sick children there will be a dedicated **paediatric high dependency** unit at Glangwili Hospital. This is where we will look after children with conditions such as:

- ✓ major problems with breathing
- ✓ serious infections
- ✓ diabetic ketoacidosis
- ✓ major injuries or illness requiring close monitoring and specialist treatment

You can use the following services in Pembrokeshire as you do now (our Choose Well guidance will help you to decide which service is best for your child):

- ✓ self-care at home supported by NHS Direct Wales advice (Tel: 0845 46 47)
- ✓ your local GP, pharmacy or dentist
- ✓ usual paediatric outpatient clinics at Withybush and other community locations, including medical and surgical follow-up, chronic disease management, child development and specialist clinics for children
- ✓ children's nurses and other health care professionals working in GP surgeries, schools and children's own homes
- ✓ paediatric minor injury care at Withybush Emergency Department 24 hours a day, seven days a week

Find out more about Choose Well guidance, including useful contact details, on our website [www.hywelddahb.wales.nhs.uk/choosewell](http://www.hywelddahb.wales.nhs.uk/choosewell)



# What to do if my child is very sick?

In an emergency, if your child is very sick, you should dial **999** and ask for an ambulance rather than go directly to Withybush Emergency and Urgent Care Centre. Paramedics will know the best place to take your child so they get the treatment they need as quickly as possible.

Any child or young person who comes to the Emergency Department or Paediatric Assessment Unit at Withybush Hospital, and needs inpatient or overnight care, will be transferred to Glangwili Hospital or the nearest specialist hospital to best meet their needs. Paediatric doctors and children's nurses will be in the PAU at Withybush Hospital between 10am and 10pm daily.

Our **Dedicated Ambulance Vehicle** (DAV) is available to take children from Withybush to Glangwili Hospital when needed and you can remain with your child. Paramedics are trained to deal with emergency situations on transfer, as they already do across Wales. This dedicated ambulance has been operational since the beginning of August and is additional to the ambulances already working in Pembrokeshire.

## More information

If you are a young person or have children with a long-term or complex condition, you will receive direct communication from your community nurse or healthcare provider. If you haven't, or if you have any specific concerns, please contact them for more information.

A special version of this leaflet written and designed for young people, will be available from our website [www.hywelldahb.wales.nhs.uk/yourfutureservices](http://www.hywelldahb.wales.nhs.uk/yourfutureservices)